



SILVERWOODS
YARRAWONGA

SILVERWOODS YARRAWONGA PRIVACY POLICY – April 2007

Silverwoods Yarrowonga is committed to establishing and maintaining exemplary customer service and standards.

This Privacy Policy has been developed to ensure that any data collected and stored by or on behalf of Silverwoods Yarrowonga and related entities is done so in a responsible manner and in accordance with the Commonwealth Privacy Act 1988 and the Privacy Amendment (Private Sector) Act 2000.

Silverwoods Yarrowonga's commitment to its Privacy Policy ensures that individuals are made aware of:

- how and why information is collected
- how the information is used
- who has access to the information
- the rights of individuals to have some control over the way any information about them is handled and maintained.

We collect information only in order to promote the facilities of Silverwoods Yarrowonga, to support current investors of the development and to improve Silverwoods Yarrowonga's services and commitment to open communication.

How and why we collect personal information

We only collect customer information that is needed, and we inform customers how we use it. The personal information we hold has been provided directly to us by our customers for a specific purpose.

We limit the collection of information about our customers to information which is required to provide our services, answer their queries, to provide better information, to offer new updates on aspects of our development, and to fulfil any legal and regulatory requirements.

Silverwoods Yarrowonga does not require or collect information about a person that is considered sensitive under the Act. Such information includes a person's political, social or religious beliefs or affiliations; race, ethnic origin or national origins; sexual preferences or practices; health or medical information; lifestyle, character or reputation.

We extend these privacy principles to our business relationships

Silverwoods Yarrowonga does not sell personal information to external companies or individuals. In some cases, we contract with other companies to perform services for us, which may involve the use of your personal information. For example this may include a direct mailing agency. We provide such information about you only as they need to perform their services. In selecting business partners, Silverwoods Yarrowonga looks at how these businesses support and administer strong and effective privacy guidelines and practices.

Silverwoods Yarrowonga

A Division of Jayal Golf Pty Ltd
Act 108 145 268

Silverwoods Land Sales

Cnr Botts Rd & Murray Valley Highway

Tel 1800 122 981

www.silverwoodsyarrowonga.com.au

info@silverwoodsyarrowonga.com.au

Silverwoods Discovery Centre

5 Belmore Street, Yarrowonga VIC 3730

Tel 03 5744 1732

Fax 03 5744 2738



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You may control how your information is used

If you have provided personal information for the purpose of receiving updates from Silverwoods Yarrowonga via email, you can decide at any time that you no longer wish to receive any such information. This entitlement to "opt out" of receiving information extends beyond email correspondence. On a regular basis, we give our customers the option to decide whether or not they wish to have their names removed from lists used for mail, telephone and online marketing. Also, if people request information about one aspect of the development specifically and not another, for example golf but not land, then this request will be adhered to.

How we protect the information collected

We use information security safeguards.

Access to customer data is limited to those employees of Silverwoods Yarrowonga who specifically need it to carry out their business responsibilities. This extends to protecting personal information from misuse and loss, as well as from modification and disclosure.

Cookies

The website does not use Cookies, which are small data files that may be placed on your hard drive by some websites to store information.

Customer information and linked internet sites

Silverwoods Yarrowonga is not responsible for the content and the privacy practices of other internet sites we may be linked to.

We may make changes to our Privacy Policy

Silverwoods Yarrowonga reserves the right to revise this Policy at any time. Any changes will be posted on the website. This in no way affects the protection afforded to you by the relevant laws according to which this Privacy Policy was developed.

To update your information

You can contact our Privacy Officer at any time if you would like details of any personal information we may hold about you or if you would like us to correct it. Depending on the nature of your request, we may ask you to provide adequate proof of identification.

How to contact us

If you have any other questions about Silverwoods Yarrowonga's Privacy Policy, please contact us at the following address:

Silverwoods Yarrowonga Privacy Officer
Silverwoods Land Sales
Cnr Botts Rd & Murray Valley Highway
Yarrowonga
Australia
or info@silverwoodsyarrowonga.com.au

For more information about the Privacy Commissioner's guidelines, call the Privacy Hotline on 133 363 992 (local call charge) or visit www.privacy.gov.au.

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